



For Immediate Release

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Centerline TMS Improves Driver Productivity With Action Level Indicators

Concord, ON – Accord Software, a developer of advanced transportation management software for the trucking industry has released an exciting new feature in its flagship Transportation Management System, Centerline TMS. Action Level Indicators are displayed to dispatchers, and automatically prioritize driver trips by status. Designed to address the time-sensitive business requirements of busy carriers, Action Level Indicators are displayed in a range of colors, signalling the requirement for dispatch intervention.

Using Action Level Indicators, dispatchers can manage trips more effectively, reducing the amount of driver idle time, and increasing profitability. “Action Level Indicators allow dispatchers to directly impact productivity on a trip-by-trip basis” says Tony De Feo, President of Accord Software. “Enhanced operational efficiency is now available to every courier, LTL, and TL carrier.”

A color scheme in the Dispatch Board alerts dispatchers when drivers require additional attention, for either workload or communications reasons. If a driver has completed all stops and becomes idle, the Dispatch Board recognizes this condition and flags the dispatcher, using the Action Level Indicator. Action Level Indicators also warn dispatchers when drivers are approaching an idle state, so they can proactively assign more work to the driver. Any event or condition that requires intervention will cause the Action Level Indicator to flag the dispatcher, allowing them to better manage their resources.

“Action Level Indicators make it easy and intuitive for our dispatchers to proactively deal with the real-world conditions that drivers are dealing with” says Ken Harmer, Vice President of Operations at Muir’s Cartage. “This feature gives our dispatchers an enhanced view of their operational resources, and helps them ensure the highest degree of driver efficiency and productivity.”

About Accord Software Inc.

Accord Software is a leading provider of advanced software solutions for the trucking industry. Centerline™ Transportation Management Software (TMS) provides a broad range of integrated modules that can be tailored to the unique ways courier, LTL, TL carriers operate, resulting in improved efficiency and effectiveness, reduced operating costs and increased profitability. Centerline’s comprehensive suite of tools automates the entire business process and streamlines critical business activities such as: Order Entry, Dispatch (GPS/AVL), Cross-Dock, Rating, Driver Settlement, Accounting and many more.

For more information, visit www.accordsoftware.com, or call 905-660-7419.